
Medicaid COLORADO (MCDCO / CO_TXIX) Enrollment Instructions – Claims & ERA

- ✓ BEFORE enrolling, the billing provider must be setup as a Practice Insight EDI Customer. Contact your EDI solutions vendor to confirm your EDI customer record has been setup.

This payer accepts dual clearinghouse claim submission. **YES**
This payer notifies the provider when EDI Enrollment is completed. **YES**

Effective March 1, 2017 Providers **MUST BE REGISTERED** on the HealthFirst Colorado web portal and use the Medicaid Colorado ONLINE PROVIDER ENROLLMENT TOOL to authorize Practice Insight as the clearinghouse for electronic transactions. SEE STEPS BELOW.

For help with the portal, call 844-235-2387.

CLAIMS (837) NEW or CHANGE OF SERVICE

1. Login to the Provider Web Portal at <https://colorado-hcp-portal.coxix.gainwelltechnologies.com/hcp/provider/Home/tabid/135/Default.aspx>
(If you have not already registered for the new Web Portal, Click **Register Now**)
2. CLICK **“Manage Accounts”**
3. ADD **Registered Billing/Agent/Clearinghouse/Switch Vendor**
4. SEE TPID box, ENTER **4425693**, SELECT **“Validate Billing Agent”**
5. SELECT **“Claims Submit and Re-Submit”**

ERAs (835) NEW or CHANGE OF SERVICE

1. CLICK **“EFT/ERA (835) Enrollment”**
2. CLICK **“ERA (835) Enrollment Application”**, CLICK **Continue**
3. Complete all required fields such as, Provider Name, Tax ID and NPI
ENTER TPID: **4425693**
SELECT Reason for Submission, **NEW** or **CHANGE**
4. SIGN the agreement, CLICK Review, Print Preview and Submit

ALLOW 2-4 WEEKS FOR PROCESSING

If it has been over 20 business days since your request was submitted and you have not yet received confirmation of enrollment, contact Medicaid Colorado EDI at 1-844-801-8482.