
Health Net Encounters – FFS (95570) Instructions –CLAIMS ONLY

837- CLAIMS

There is no EDI Enrollment, but the Health Net Assigned Provider ID # is required on the claim.

- The Provider must have or obtain their Health Net Assigned Provider ID #.
To obtain or verify the provider's Health Net Encounters Provider #, the provider can send email to ENC_team@healthnet.com.
- The Health Net Encounters Provider ID # must be a Secondary ID number on the claim under the Rendering Provider section of the claim (REF G2 in 2310B). In order to send this number out on the claim, the Health Net assigned Provider ID # should be added within EDIinsight onto the EDI Provider Record using Doc ID HLTNET. The following steps explain how to add this Doc ID.

- 1- Within EDIinsight... Enter Customer ID #
- 2- Click to “**Open**” or press <F2> key to open record in EDIT mode.
- 3- Doubleclick to open the Billing Provider record.

Click [**New**] (this opens the Doc ID Record window).

Click drop-down for **ID Type**, Select **HLTNET**

See **Pin #**, Enter (*the provider's Health Net Provider ID #*), click “**Save**”.

NO PROCESSING TIME

Once edit has been made within EDIinsight to the provider record to add the Doc ID of HLTNET with the Health Net Provider ID #, the billing provider can begin submitting claims.