

## Illinois Medicaid 835

### EDI Enrollment Instructions:

- The billing provider must have an EDInsight customer account.
- Providers must complete ONLINE Enrollment to enter or re-validate their information on the [Medicaid Illinois IMPACT system](#)
- To designate Practice Insight as the Billing Agent, please use the following information.  
Practice Insight Billing Agent # = **7145648**  
For assistance with the IMPACT system, call 1-877-782-5565 (Opt 1), or email [IMPACT.Help@Illinois.gov](mailto:IMPACT.Help@Illinois.gov).
- A copy of the State of Illinois Healthcare and Family Services Provider Information Sheet is needed for Payee ERA registration purposes. (The Provider Information Sheet is sent by HFS Medicaid to providers on an annual basis and shows current credentialed information such as state license, provider key, payee, etc.). Scan and/or Save copy of the Provider's Information Sheet onto your PC.
- If the Provider has logins to the MEDI system for more than 2 Administrators, one of the Administrators will need to be removed in order for Practice Insight to be designated as Administrator on MEDI system on behalf of the provider. See Sample Letter on page 3. This letter may be faxed directly to Medicaid IL by the provider. If the provider does not want to remove their Administrator, contact the EDInsight Enrollment Team.
- ERA enrollment processing timeframe is approximately 3-5 business days.
- To check status of ERA enrollment, support vendors may contact the EDInsight Enrollment Team.

### Claim Transactions:

There is no EDI enrollment requirement for 837 electronic claim submission to Medicaid Illinois.

### ERA Electronic Remittance Advice:

- Obtain copy of the State of Illinois Healthcare and Family Services Provider Information Sheet (The provider should have a copy of their Medicaid IL Provider Sheet, but if not a copy can be obtained.) The provider can call 1-877-782-5565 (Opt 1) or email [IMPACT.Help@Illinois.gov](mailto:IMPACT.Help@Illinois.gov) to request their Provider Sheet.  
**SEE SAMPLE PROVIDER SHEET ON NEXT PAGE.**
- If more than one Payee is listed on the provider sheet, circle, or check the Payee to be setup for ERAs.

### Submit Document:

LOGON to EDInsight-Enrollment Manager

ADD or SELECT payer enrollment record.

CLICK [**ATTACH File**] to attach the document to the payer enrollment record.

**Answer "Yes"** to Submit.

Or, click [**SUBMIT Enrollment**] to submit.

MEDICAID SYSTEM (MMIS)  
PROVIDER SUBSYSTEM  
REPORT ID: A2741KD1  
SEQUENCE: PROVIDER TYPE  
PROVIDER NAME

STATE OF ILLINOIS  
HEALTHCARE AND FAMILY SERVICES

PROVIDER INFORMATION SHEET

RUN DATE: 10/19/19  
RUN TIME: 03:43:30  
MAINT DATE: 10/19/19  
PAGE: 3493

--PROVIDER KEY-- PROVIDER NAME AND ADDRESS PROVIDER TYPE: 089 - PHYS ASST  
[REDACTED] [REDACTED] ORGANIZATION TYPE: 01 - INDIVIDUAL PRACT  
ENROLLMENT STATUS: B - ACTV NOCST BEGIN 09/17/19 END ACTIVE  
EXCEPTION INDICATOR - NO EXCEPT BEGIN END AGR: YES BILL: NONE  
PROVIDER GENDER: F CERTIFIC/LICENSE NUM - [REDACTED] ENDING 06/30/20 UPIN #:  
COUNTY 080-PEORIA LAST TRANSACTION MI AS-OF 10/17/19 S.S. #: XXXXX3468  
TELEPHONE NUMBER: ( ) - D.E.A. #: CLIA #:  
RE-ENROLLMENT INDICATOR: M DATE: 07/01/2022

HEALTHY KIDS/HEALTHY MOMS INFORMATION: BEGIN DATE: / /  
ELIG ELIG TERMINATION  
COS ELIGIBILITY CATEGORY OF SERVICE BEG DATE COS ELIGIBILITY CATEGORY OF SERVICE BEG DATE REASON  
001 PHYSICIANS SERVICES 09/17/19 030 HEALTHY KIDS SERVICES 09/17/19  
102 FLUORIDE VARNISH 09/17/19

PAYEE CODE PAYEE NAME PAYEE STREET PAYEE CITY STATE ZIP PAYEE ID NUMBER EFF DATE  
1 [REDACTED] [REDACTED] WILLIAMSPORT IN 47993 [REDACTED] 09/17/18  
DBA: IEMA INDIANA TIN #: 01

# SAMPLE MEDICAID ILLINOIS PROVIDER INFORMATION SHEET

\*\*\* NPI NUMBERS REGISTERED FOR THIS HFS PROVIDER ARE:  
[REDACTED]

\*\*\* ATTENTION: PROVIDERS SHOULD CONTACT IMPACT.HELP@ILLINOIS.GOV WITH ANY QUESTIONS

# Sample Letter

**(Type on Provider's Letterhead)**

**(Today's Date)**

**TO: Medicaid Illinois  
HFS Illinois Dept of Healthcare and Family Services  
MEDI System**

**FAX Number: 217-785-2335**

Please accept this request/authorization to REMOVE from the MEDI system one of the Administrators currently associated with this provider.

Provider Name \_\_\_\_\_

Medicaid IL Provider Key or Payee Number \_\_\_\_\_

Please remove \_\_\_\_\_ as the Administrator on the MEDI system.  
**(Name to be Removed)**

Thank you for advising once this has been done by contacting \_\_\_\_\_ at  
**(Name of Contact)**

\_\_\_\_\_ or send email to \_\_\_\_\_ .  
**(Phone Number ) (Email Address)**

**(Provider's Signature)**

**(Provider's Printed Name)**