Practice Insight®

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Payer URL: https://www.mvphealthcare.com/

Commercial ERA Payer	**MVP Health Care NY / Preferred Care NY (14165)** **Enrollment Instructions - ERA** **For EFT/ERA setup, See MVP EFT/ERA instructions using PaySpan.**
Payer Info	This payer sends confirmation when ERA setup is approved. **Yes** ✓ **No** Once ERAs begin coming in, this serves as confirmation of the 835 ERA setup.
Checklist of Requirements	✔ The billing provider must have an EDI customer account. ✔ For EFT and ERA setup, this payer REQUIRES the provider to use PaySpan. Within Enrollment Manager, [GO TO Forms Library], "Claims and ERA forms", scroll down to locate and open "Payspan Multipayer ERA Request" pdf document.
How and Where to Submit Request	**Provider COMPLETES and SUBMITS ONLINE with the payer.**
Steps / Instructions for completing request.	**These instructions are for ERA setup, and ONLY if the provider does NOT want to be setup to receive EFT payments from this payer.** **To access the online MVP Health Care EDI Enrollment Form, go to-** https://provider.mvphealthcare.com/providerSelfService/Pub/Edi/ProviderEdiEnrollment.aspx **For help with this form, contact EDI Services a 1-877-461-4911 or send email to EDIServices@mvphealthcare.com** **SEE [Provider Information], [Provider Identifiers], [Provider Contact Information]** ENTER the billing provider's group information. **SEE [Electronic Remittance Advice: Preference for Aggregation of Remittance Data]** Enter ONE either; Billing Provider's group Tax ID -or- Billing Provider's group NPI. for Method of Retrieval ENTER Clearinghouse **SEE [Electronic Remittance Advice: Clearinghouse Information]** for Clearinghouse Name ENTER Practice Insight for Clearinghouse Email Address ENTER pi-enrollment@waystar.com **OK to SKIP [Electronic Remittance Advice: Vendor Information]**
Estimated Time of Completion	**Allow 1-2 Weeks for ERA setup to be completed by the payer.**
Contact Info to Follow Up or Make Inquiries	The provider may contact the payer direct to inquire regarding the status of the ERA setup request after it has been completed and submitted online. Practice Insight Support Vendors may contact the EDI Enrollment team to check on status of receiving ERAs. Before contacting the Enrollment team, please confirm this provider is currently submitting claims to this payer, and has received a payment from this payer within the last 14 days. You may be asked for payment information such as check date, check amount and check number.