Practice Insight®

Questions? Please contact your EDI Support Vendor for help with EDI enrollment forms
10/17/2018 (IE)

Maestro (56139)- Includes Secure Health GA (28530)

(Claims for payer 56139 are sent to payer name of Benefit Management Services)

Via RedCard Systems
Enrollment Instructions –ERA ONLY

✓ **BEFORE enrolling, you MUST have a Practice Insight EDI customer account # with billing provider record(s) added.** Please contact your EDI Support Vendor to confirm your EDI setup.

1. **Complete ONLINE enrollment with REDCARD. (See steps 1-5 outlined below.)**
2. **Notify Practice Insight Enrollment Dept when online request is completed.**
   Use EDIinsight—Enrollment Manager to **[ADD Payer Enrollment]** record, then click **[SUBMIT Enrollment to PI].**

-Or-

Send email to enrollment@practiceinsight.net

ERAs (835) NEW or CHANGE

I Complete ONLINE enrollment with RedCard Provider Electronic Payment/Remit Enrollment

1. Go to **https://enroll.ach835.com/new**
2. Enter in the requested fields on the initial screen. You will need to have the following information available when enrolling:
   - Provider Name, Address, and contact information
   - Tax ID Number (TIN) and National Provider ID (NPI)
   - Banking information for your Financial Institution, including address
   - Voided Check indicating the account to receive EFT deposit transactions
3. Follow the onscreen instructions to complete your enrollment, including selection of your Clearinghouse: **PRACTICE INSIGHT (Trading Partner ID #161622439)**
4. Wait approx. 48 hours to receive an email from redcard.com that they have deposited the test deposit letting you know to verify the deposit into your bank account.
5. After you verify the test deposit you will receive a Confirmation Email from redcard.com that your account is complete.

II Notify Practice Insight once the Confirmation Email from redcard.com is received.

Practice Insight Support Vendors can login to EDIinsight, Go to Admin Tools→ Enrollment Manager
Click **[ADD Payer Enrollment**], select "ERA" to add enrollment record, then click **[SUBMIT Enrollment to PI]** to submit the record to Practice Insight with note advising the online enrollment has been completed with RedCard.

-OR-

Send email to enrollment@practiceinsight.net advising the online enrollment with RedCard has been completed. Please be sure to include the billing provider name and the last 5 digits of the group Tax ID #. Practice Insight will follow up with RedCard regarding status of the ERA setup request.

ALLOW 4-5 WEEKS FOR PROCESSING

If you do not begin receiving ERAs within 30 business days after the request has been submitted, contact your support vendor for assistance. Practice Insight Resellers or Support Vendors may contact Practice Insight Enrollment Department direct to check on status of enrollment.