

Michigan Medicaid 837/835

EDI Enrollment Instructions:

- The billing provider must have an EDInsight customer account.
- To authorize Michigan Medicaid for claims and ERA enrollment with our clearinghouse, the provider must log onto the payer's website and complete an online request. See steps outlined below.
- Once completed and submitted to payer, record the enrollment activity within EDInsight.
Within EDInsight Enrollment Manager-
--LOCATE or [ADD Payer Enrollment] to create payer enrollment record.
--SELECT the record, CLICK [ADD Action Taken] , SELECT "Enrolled on payer website", ENTER note, SAVE.
- EDI enrollment processing timeframe is approximately 7-14 business days.
- For assistance, contact the CHAMPS Hotline at 1-800-292-2550 or send email to ProviderSupport@michigan.gov .

837 Claim and 835 Electronic Remittance Advice Transactions:

GO TO [CHAMPS \(MIL\) Provider](#)

SIGN ON using Provider's CHAMPS Credentials/ SSO User ID and Password
–Or- Create an account if you do not already have one.

SEE STEPS BELOW for adding Practice Insight as a Billing Agent for Claims and ERA enrollment.

FOR FURTHER ASSISTANCE in completing the online request...

CALL Provider Support at 1.800.292.2550 Opt 4 and/or REFER to guide, [CHAMPS Associate a New Billing Agent](#).

STEP 4- Mode of Claim Submission

PUT for * Billing Agent and any other options you would like, then CLICK [OK]

STEP 5- Associate Billing Agent

CLICK [+ Add] , ENTER **1217534** (Billing Agent # for Practice Insight) ENTER **Start Date**
CLICK [Confirm/Search Billing Agent], then locate Practice Insight, put in box to select it.
UNDER "Authorized Transaction Responses"
SEE " X12 835 HealthCare Claim Status"
PUT for "Authorized", ENTER Start Date CLICK [OK] to proceed.

CONTINUE with **STEPS 6, 7, 8.**

STEP 9- 835/ERA Enrollment Form

SEE "Provider Identifiers", "Assigning Authority" ENTER **1217534** for CHAMPS Billing Agent ID #
SEE "Method of Retrieval" (drop-down menu), SELECT [DEG] or [CHAMPS]
SEE "Preference for Aggregation of Remittance Data" SELECT ONE: ___ NPI -Or ___ TAX ID
SEE "Reason for Submission" SELECT "Change Enrollment" or "New Enrollment"
SEE "Authorized Signature" PUT "Authorization Agreement"
COMPLETE Electronic Signature of Person Submitting Enrollment, then CLICK [Submit], then

CONTINUE with **STEPS 13,14**

SEE VIEW/UPDATE PROVIDER DATA – GROUP PRACTICE (to view data for all the Steps)

Steps with requested changes will have status of Updated.

Complete all remaining steps (select hyperlink) –answer all questions and then CLICK [Save], then [Close].

Note: Within Step 5, you will see Practice Insight Billing Agent #**1217534** listed with status of IN REVIEW.

Do NOT submit claims until the status is indicated as APPROVED.