

Medicare Part A North Carolina 837 and 835

EDI Enrollment Instructions:

- The billing provider must have an EDInsight customer account.
- The billing provider must be credentialed with Medicare and have a group PTAN # assigned by Medicare. The group PTAN # will be needed to submit this EDI request.
- EDI enrollment processing timeframe is approximately 20 days.
- Please note: For this payer, the enrollment for claims and ERAs must be submitted separately.
- Support Vendors may contact the EDInsight Enrollment Team or call Palmetto GBA at 855-696-0705 to follow up on the EDI setup request.

837 Claims Transactions:

- Navigate to the EDI Online Enrollment tool at https://www4.palmettogba.com/edi_online_enroll/?lob=JMA&type=New.
 - From the **'Select your State'** dropdown, choose **'North Carolina.'**
 - From the **'Customer Type'** dropdown, choose **'New.'**
 - From the **'Action Type'** dropdown, choose **'Add provider to an existing Submitter ID'** then click **'Next.'**
- You will be directed to the **'JM New Customer Add Provider(s)'** page.
 - Choose **'Clearinghouse or Billing Service.'**
 - For the transactions, check the box next to **'Submit Claims.'**
 - Review the selected information, then click **'Next.'**
- Complete the Provider Information section on the **'JM Part A Apply for EDI Access'** page.
- Under the Submitter Information section, complete the fields with the below information:
 - Submitter ID: **NC2322**
 - Submitter Name: **Practice Insight**
 - Owner Name: **Houston Johnson**
 - Type of Submitter: **Clearinghouse**
- Under the Contact Information section, complete the fields with the below information:
 - First and Last Name: **Enrollment**
 - Email: **pi-enrollment@waystar.com**
 - Phone: **713-333-6000**
 - Address: **1 Greenway Plaza, Suite 350, Houston, TX 77046**
 - Name of Network Service Provider: **Provider Name**
 - Review the completed information, then click **'Next.'**

NOTE: Subsequent online pages will ask for Provider's Address. The previous address entered for the clearinghouse may display in that address field. Replace the previous address for clearinghouse (1 Greenway Plaza) with Provider's Address- the Provider's Address must be the exact address Medicare has on file for the billing provider.

- You will be directed to the **'EDI Agreement'** page.
 - Check the box to agree to the EDI Enrollment Agreement terms, then complete the required fields.
 - Review the completed information, then click **'Next.'**
- You will be directed to the **'Provider Authorization Form'** page.
 - Review the completed fields.
 - Check the box to authorize the enrollment.
 - Enter your name, then click **'Preview/Download Form(s)'** to receive a copy of the submitted enrollment.
 - Click **'Submit.'**

835 Electronic Remittance Advice:

Follow the same steps as outlined for Claims with the following exceptions:

- On the **'JM New Customer Add Provider(s)'** page, check the box next to **'Receive Electronic Remittances.'**
- On the **'JM Part A Apply for EDI Access'** page, under Submitter Information, the submitter ID is **EN2322.**

Within EDInsight-Enrollment Manager...

Enter the completion of the online enrollment on the enrollment record.

LOGON to EDInsight-Enrollment Manager

ADD or SELECT payer enrollment record.

CLICK **[ADD Action Taken]**, SELECT **"Enrolled on payer website"** .

ENTER note indicating date and other information that could be helpful in following up on this request, such as the billing provider's Medicare PTAN #.