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Payer URL: <https://www.pnc.com>

<p>Commercial ERA/EFT Payers</p>	<p align="center">PNC HEALTHCARE - Multipayer ERA/EFT Request HIP New York (55247) GHI (13551) GHI HMO (25331)</p> <p align="center">Enrollment Instructions - ERA/EFT</p>
<p>Payer Info</p>	<p>PNC Healthcare is a third-party company chosen by payers to manage EFT/ERA transactions. Practice Insight is a trading partner with PNC Healthcare but is not responsible for the services provided by PNC Healthcare or their website.</p>
<p>Checklist of Requirements</p>	<ul style="list-style-type: none"> ✓ The billing provider must have a Practice Insight EDI customer account. ✓ The billing provider must have claim history with the payer(s) being requested.
<p>How and Where to Submit this Request</p>	<p>Provider completes ONLINE with PNC Remittance Advantage Portal: https://rad.pnc.com</p>
<p>Steps / Instructions for completing request.</p>	<p>EFT (Electronic Funds Transfer) and ERA (835- Electronic Remits)</p> <p>1. PNC ONLINE EFT Registration (IF already RECEIVING EFT, go to Step 2). CLICK ON link to Register for portal and online payment services, CLICK [NEXT] ENTER email address, Tax ID, and special characters, CLICK [NEXT] SELECT Payer/Plan and click [NEXT] ENTER Pay To Provider ID or NPI, CLICK [NEXT] ENTER provider details. For second contact, ENTER an individual, e.g, billing contact. ACCEPT Terms and Conditions (The provider should receive an email with instructions to complete the process.)</p> <p>2. PNC ONLINE ERA Setup Instructions (provider is required to setup EFT). GO TO [Payees] tab. SELECT the pencil (edit) icon to the left of the folder. SEE bottom right of the box "Manage ERA Settings". The default selection is always "Website Download Only". SELECT "Add New" SELECT the drop-down for Clearinghouse. INPUT the Clearinghouse information : Clearinghouse Name: Practice Insight Clearinghouse Contact: Enrollment Department Clearinghouse Telephone Number: 713-333-6000 Opt 2 Clearinghouse Email Address: pi-enrollment@waystar.com CLICK [SUBMIT] to save and complete the request.</p>
<p>Estimated Time of Completion</p>	<p>Allow 4-6 weeks for ERA setup to be completed by the payer.</p>
<p>Contact Info to Follow Up or Make Inquiries</p>	<p>For assistance, call PNC Remittance Advantage at 1-877-597-5489.</p>