

Commercial ERA Payers	United Healthcare (UHC) MultiPayers Enrollment Instructions – ERA <div style="background-color: yellow; padding: 2px; display: inline-block;">See List of UHC Payers</div>
Checklist of Requirements	<ul style="list-style-type: none"> ✓ The billing provider must have a Practice Insight EDI customer account number. ✓ The billing provider must be currently submitting claims to the payer before requesting ERA setup. ✓ The payer, UHC (87726) must be requested in order for ERA setup to be completed for the other ERA payers on the UHC multipayer list. ✓ The payer, Oxford (06111), requires provider be setup for EFT with Optum EPayments. ✓ Electronic claims must be submitted to payer 87726 for UHC Community Plan payers.
Information needed to enter this request into Enrollment Manager.	Billing Provider Tax ID Billing Provider NPI Request ERAs for <input type="checkbox"/> <input type="checkbox"/> ProviderContact Name <input type="checkbox"/> <input type="checkbox"/> Provider Contact Email
	65088 - Preferred Care Partners
How and Where to Submit this Request	WITHIN EDIinsight-→ Enrollment Manager Tool Step 1- SUBMIT To- Practice Insight LOG INTO EDIinsight® GO TO [Search Tools] → [Enrollment] ADD, LOCATE, then SELECT payer enrollment records. See above list of UHC payers to choose from. Add a payer enrollment record for each UHC payer being requested. Step 2- SELECT ANY ONE of the UHC records created CLICK [SUBMIT Enrollment] COMPLETE the online form, CLICK [SUBMIT Enrollment] You will be prompted and asked if you want to copy the same information you entered for each of the UHC payers. If/once you are done answering “Yes”, for each, you will see all of the UHC records have been submitted to PI with status of PENDING. <div style="text-align: right;">More...</div>

Commercial ERA Payers	<p align="center"> United Healthcare (UHC) MultiPayers (Continued) Enrollment Instructions – ERA See List of UHC Payers on Previous Page </p>
OPTIONAL EFT Setup	<p> Providers can register with Optum Financial / Optum Pay at- https://myservices.optumhealthpaymentservices.com/registrationSignIn.do Call this number 1-877-620-6194 Option 5 (E Payments) for assistance. </p>
Estimated Time of Completion	<p> Allow 4-6 Weeks for ERA setup to be completed by the payers. ERA setup will not be completed for all of the UHC payers at the same time. Each payer completes the ERA setup. Time of completion will vary for each. </p>
Contact Info to Follow Up or Make Inquiries	<p> Once ERAs begin coming in, this serves as confirmation that the 835 ERA setup is complete for that payer. </p> <p> Practice Insight Resellers or Support Vendors may contact Practice Insight's Enrollment Department to request status of the enrollment 45 days after the request has been submitted. Before requesting status, please confirm this provider is currently submitting claims to the payer and has received a payment from the payer within the last 14 days. You may be asked to provide recent payment information which includes check date, check number, and check amount. </p>